



# GREAT AMERICAN BIKE TOURS, LLC

## *Freedom to Ride Benefits and Conditions*

The *Freedom to Ride* program allows you to purchase vouchers that provide an associated discount to be used toward any tour of your choosing. The full cost of the voucher, and the associated discount will be applied to your tour at the time of reservation. The *Freedom to Ride* program also includes full trip protection for your tour so if you need to change or cancel your tour full credit will be returned to your voucher.

### *General Terms and Conditions*

Voucher value and associated discount:

- \$1000 voucher guarantees a minimum discount of 10% for any tour plus full trip protection. Additionally, if you book using a special offer, the higher discount prevails
- \$500 voucher guarantees a discount of 5% for any tour plus full trip protection. A \$500 voucher cannot be used or combined with any other offer or promotion.

*How to use your voucher:* If a \$1000 voucher is purchased and used to book a tour, the full tour cost for the voucher holder will be discounted 10%, and the full \$1000 voucher purchase price is deducted directly from the cost of the tour. Discount is applied only for the voucher holder's tour cost and does not extend to others traveling with the voucher holder. However, each guest may redeem their own voucher with the associated discount and trip protection.

\$1000 *Freedom to Ride* vouchers provide a 10% discount for any tour booked. If you book using a discount code or during a promotion providing a higher value of discount the higher value discount prevails.

\$500 *Freedom to Ride* vouchers provide a 5% discount for any tour booked, and unless otherwise specified, cannot be combined with any other offer or promotion. \$500 vouchers still provide *full trip protection* for your tour.

*Freedom to Ride* vouchers can be transferred to others and given as gifts, etc. Please make sure to inform GABT if you wish to transfer your voucher to another person. A voucher is assigned to a "voucher holder" at time of purchase.

*Freedom to Ride* vouchers never expire and never lose value. There are no annual fees or costs deducted from *Freedom to Ride* vouchers.

Any unused voucher may be returned for a cash refund of 75% of purchase value after a minimum 12 months post issue date.

*Freedom to Ride* vouchers cannot be applied toward Custom Group tours due to the individual nature of those custom itineraries, prices and terms and conditions.

### *Freedom to Ride Trip Protection*

All *Freedom to Ride* vouchers entitles the holder to trip protection which allows you to modify or cancel your bike tour with little or no penalty as follows:

Changes or cancellation of your tour -

- with at least 30 day's notice: Refund of money paid in excess of voucher value, and full value of voucher retained for future use.
- With between 14 and 30 day's notice: Refund of money paid in excess of voucher value less \$100 rebooking fee, and full value of voucher retained for future use.

# GREAT AMERICAN BIKE TOURS, LLC

---

- with less than 14 day's notice: Full credit for cost of tour will be applied to your *Freedom to Ride* voucher for future use less \$200 rebooking fee plus any non-refundable charges incurred by Great American Bike Tours.
- with less than 14 day's notice with a **verifiable** covered reason (see below): Full credit for cost of tour will be applied to your *Freedom to Ride* voucher for future use, less any non-refundable charges incurred by Great American Bike Tours.

Your *Freedom to Ride* voucher provides full protection for your bike tour costs only and does not cover or include any other expenses or travel costs incurred by holder in association with your bike tour. Trip protection does not extend to, or cover other persons traveling with the holder unless they have also booked using a *Freedom to Ride* voucher.

## **Covered Reasons:**

If you must cancel with less than 14 days notice, the *rebooking fee* is waived with submission of valid documentation for any of these covered reasons:

1. You or a traveling companion becomes ill or injured, or develops a medical condition. The following conditions will apply:
  - i. The illness, injury, or medical condition must be disabling enough to make a reasonable person cancel their trip; and
  - ii. A doctor provides written notice advising that you or a travel companion should not travel or otherwise participate in your tour, either prior to tour start date or within 72 hours after your submitted intent to cancel.
2. A family member who is not traveling with you becomes ill or injured, or develops a medical condition that is considered life threatening by a doctor or requires hospitalization.
3. You, a traveling companion, or family member dies.
4. You or a traveling companion is quarantined.
5. You or a traveling companion is in a traffic accident on the departure date and require medical attention.
6. You are legally required to attend a legal proceeding during your trip and that attendance is not in the course of your normal occupation (for example, if you are attending in your capacity as an attorney, court clerk, expert witness, law enforcement officer, or other such occupation, this would not be covered).